I started NOVA in 1993 with a strong vision - improve lives... with style.

Today, NOVA has grown to become an industry leader and an innovator of Mobility, Bathroom, and Independent Living Products. At NOVA, we want to unleash, uncover, rediscover, and ignite your personal style and greatest ability.

When physical changes seem to be limitations, we want to provide beautiful and exciting choices that you will love.

Sue Chen
Founder, CEO

NOVA Limited Lifetime Warranty

At NOVA, we provide products to support you every day - safely, reliably, and confidently. Each product is carefully manufactured and inspected to meet our high standards. We proudly stand behind the quality of our materials and workmanship.

What's Covered

NOVA warrants this product to be free from defects in materials and workmanship under normal use from the original date of purchase for:

Metal Frame	**Limited Lifetime Warranty**
Hand Brake	**5-Year Limited Warranty** (plastic handle & cable)
All Other Parts	**1-Year Limited Warranty** (wheels, wheel brakes, hand grips, rubber tips, cable covers, plastic components, and other components)

Purchase from Authorized Sellers

To ensure you receive genuine NOVA quality and full warranty protection, your product must be purchased from an Authorized NOVA seller and accompanied by a valid receipt or proof of purchase. **Products purchased from unauthorized sellers are not covered under this warranty.** This warranty applies only to the original purchaser and is not transferable. It becomes void if the product is resold or transferred to another owner.

What's Not Covered

This warranty does not cover: Normal wear and tear • Damage caused by misuse, neglect, or failure to follow product instructions • Products that have been modified or repaired without NOVA's authorization • Products purchased from unauthorized resellers • Unauthorized repairs or alterations will void this warranty.

How We'll Help

If you believe your product has an issue, please contact the Authorized NOVA dealer where it was purchased. If you need further assistance, you may contact NOVA directly. Be prepared to provide: A description of the issue • The product serial number • Dealer name and location • Proof of purchase. Please do not return products without prior authorization.

Our Commitment

If an issue in materials or workmanship is confirmed, NOVA will repair or replace the defective part. Repair or replacement is your sole remedy under this warranty. Labor and shipping costs are not included.

This limited warranty replaces all other express or implied warranties, including implied warranties of merchantability or fitness for a particular purpose. NOVA is not liable for incidental or consequential damages.

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WARNING!
Cancer and Reproductive Harm -
www.P65Warnings.ca.gov